



Peer and Engagement Specialist Recovery Support Services

This position provides outreach for Recovery Support Services (RSS) in Española. This position is 40 hours per week with benefits.

The certified peer support worker provides support and assistance to individuals facing behavioral health challenges with a focus on those experiencing Opioid Use Disorders and Stimulant Use Disorders. This position utilizes their own personal experiences of recovery to offer empathy, understanding, and guidance to individuals on a similar journey. The peer support worker collaborates with a multidisciplinary team to promote recovery, empowerment, and wellness. In addition, this position supports the operations of RSS services operations and retention and engagement of clients.

Responsibilities:

Outreach and Coordination:

- Provide outreach awareness and engagement of RSS services to local stakeholders and community partners.
- Provides Harm Reduction Services when assigned (syringe exchange, naloxone, rapid testing) and connects with the community through Harm Reduction Program to bring awareness to RSS services and offerings.
- Attend assigned meetings and events for engagement and outreach opportunities.
- Coordinates intakes and client engagement during RSS-MOUD days and supports the overall process for RSS goals.
- Support clients connecting to services and Monitors cases by verifying clients' attendance; observing and evaluating treatments and responses; advocating for needed services and entitlements; obtaining additional resources; intervening in crisis; providing personal support.
- Collaborate with the treatment team to ensure continuity of care.

Peer Support:

- Provide empathetic and non-judgmental support to individuals dealing and living with Opioid Use Disorders and Stimulant Use Disorders.
- Share personal recovery experiences to inspire and motivate individuals.
- Facilitate one-on-one and group counseling sessions to promote personal growth and resilience.
- Promote the development of life skills and resilience among individuals.
- Provide education and information on recovery principles, coping strategies, and self-care techniques to individuals.
- Assist clients with their life goals.
- Advocate for the rights and needs of individuals with mental health or addiction challenges.
- Assist individuals in navigating the behavioral health or addiction recovery system.
- Connect individuals with appropriate community resources, support groups, and services.

Documentation and Reporting:

- Maintain accurate and confidential records of interactions and progress notes.
- Complete required documentation, such as incident reports, treatment plans, EMR CPSW notes and other reports.

Self-Development and Professional Growth:

- Attend regular supervision and professional development sessions.
- Stay updated on best practices, emerging trends, and ethical considerations in the field of peer support.
- Engage in self-care practices to maintain personal well-being and prevent burnout.

Qualifications:

- High school degree or equivalent or higher
- Pass a CYFD and other criminal background check
- At least one year experience in peer support or similar services..
- Certification: Possession of certification as a peer support worker in New Mexico (CPSW).
- Lived Experience: Personal experience with mental health or substance use challenges and recovery.
- Empathy and Communication Skills: Ability to provide non-judgmental support, actively listen, and communicate effectively with individuals.
- Knowledge: Understanding of mental health and addiction issues, recovery principles, and community resources.
- Boundaries: Ability to establish and maintain appropriate personal and professional boundaries.
- Teamwork: Capacity to collaborate effectively with a multidisciplinary team of professionals.
- Ethics: Adherence to ethical standards and confidentiality guidelines.
- Cultural Sensitivity: Awareness and respect for diverse backgrounds and experiences.
- Excellent time management and communication (written, oral, electronically) skills as well as meeting deadlines.
- The ability to solve problems, create systems for efficiency and work within a dynamic schedule.
- The ability to work independently and collaboratively with managers, other staff.
- The ability to prioritize tasks and be disciplined in delivering on tasks and self-directed
- Possesses the mental resolve to deal with complex, highly emotional and/or stressful situations
- Excellent interpersonal skills with the ability to effectively listen and offer solutions without passing judgment
- Ability to remain diplomatic when the political climate interferes with program goals and objectives
- Ability to maintain highly confidential information in a professional manner (in accordance with federal HIPAA and 42CFR part 2 regulations)
- Proficient in Microsoft Office including Word, Excel and Google Drive (G suite)
- Working knowledge of standard office equipment (personal computer/laptop, phone with voicemail, fax, copier, etc.)
- Ability to read and comprehend complex documents; to respond effectively to the most sensitive inquiries or complaints; to prepare correspondence, presentations and articles as may be necessary; and to communicate effectively with staff.
- Ability to establish and maintain effective relationships within the community.
- Clear driving record and valid driver's license with solid driving skills due to extensive travel; willing and able to use TMC or own vehicle for outreach and local travel on Center business; with valid driver's license and proof of insurance

- Familiarity with the social, cultural and economic make-up of New Mexico or service area and ability and willingness to work with diverse populations
- Knowledge of the following (and or able to train):
 - Addiction (Substance use and misuse)
 - CPR/First Aid
 - Harm Reduction Models and Best Practices

Preferred:

- Bilingual, English and Spanish

The position provides 40 hours of work per week/weekends; salary range is \$36,000-\$39,000 annually depending on experience and qualifications. Benefits offered - paid time off, sick leave, 12 holidays health insurance, dental/vision, and 401k retirement.

The Mountain Center is an Equal Opportunity Employer.

Please send a cover letter, resume and application to jobs@themountaincenter.org
<https://themountaincenter.org/about-us/job-opportunities-new-mexico/>